

DEPARTMENT OF MOTOR VEHICLES

MISSION

The New York State Department of Motor Vehicles (DMV) promotes safety on the State's highways by licensing drivers, registering motor vehicles, protecting the consumer rights of the driving public and providing other related services.

ORGANIZATION AND STAFFING

Under the direction of the Commissioner, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters in Albany, Long Island and New York City. The Department also operates 31 District and Branch Offices which issue licenses and registrations and process traffic tickets. In addition, 93 County Clerk offices act as DMV agents in many areas of the State.

The Department of Motor Vehicles will have a workforce of 3,405 for 1999-2000, most of whom license drivers and register motor vehicles. Approximately 75 percent of these positions are supported by State tax dollars and 25 percent are financed by fees, including a portion of traffic violation fines in certain localities. The remaining one percent are paid with Federal grants.

FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The Executive Budget recommends approximately \$124 million in State tax dollars in 1999-2000 to support 57 percent of the Department's budget. The balance is financed by Federal funds and various fees and fines. These recommendations continue efforts to enhance customer service, driver safety and support a variety of technology initiatives.

Customers in all areas of the State will mail vehicle and drivers' license renewals to a central processing center run by the DMV, thereby saving \$2.9 million. The percentage of gross receipts reimbursement for County Clerks will be increased from 9.3 to 12.7 percent to more appropriately compensate the County Clerks for their services.

In addition, a new debt recovery project will result in the payment of unpaid traffic tickets dating back to 1993. This is anticipated to result in over \$6 million in additional revenues for local governments and \$2.5 million for the State.

The Department is also implementing various technology initiatives designed to benefit the public, the courts, the insurance industry and its customers and law enforcement agencies. These initiatives will assist in the identification of uninsured motorists, improve the timeliness of accident reporting, and streamline the processing of data from traffic tickets. Finally, the Department is nearing completion of efforts to ensure that key computing programs are compliant with Year 2000 requirements.

PROGRAM HIGHLIGHTS

CUSTOMER SERVICE

DMV issues driver's licenses and vehicle registrations, collects approximately \$900 million in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 2 million customers last year.

MOTOR VEHICLES

The Department also adjudicates traffic violations in New York City, western Suffolk County, Rochester and Buffalo. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

During the past year the Department significantly reduced waiting times in the metropolitan New York area offices through the addition of new staff, creative work scheduling and quality management techniques.

This year the Department will offer its customers throughout the State the ability to schedule road test appointments via a toll free telephone number and will also upgrade its Internet website to enable customers to perform routine motor vehicle transactions for the first time and to use credit cards for all payments.

VEHICLE AND DRIVER SAFETY

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol or drug related driving offenses, the point insurance reduction program and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

FIELD INVESTIGATION AND AUDIT

One of the Department's major functions is to issue credentials which establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities concern stolen automobiles, fraudulent identity and motor vehicle documents and complaints regarding unlicensed and suspended drivers.

ALL FUNDS APPROPRIATIONS

<u>Category</u>	<u>Available 1998-99</u>	<u>Appropriations Recommended 1999-00</u>	<u>Change</u>	<u>Reappropriations Recommended 1999-00</u>
State Operations	\$197,784,700	\$210,032,800	+ \$12,248,100	\$10,026,600
Aid To Localities	3,978,300	4,978,300	+ 1,000,000	4,478,400
Capital Projects
Total	<u>\$201,763,000</u>	<u>\$215,011,100</u>	<u>+ \$13,248,100</u>	<u>\$14,505,000</u>

MOTOR VEHICLES

ALL FUND TYPES LEVELS OF EMPLOYMENT BY PROGRAM ANNUAL SALARIED POSITIONS

Program	Available 1998-99	Personal Service (Regular)	Maintenance Undistributed	Total Recommended 1999-00	Change
1999-00 Recommended Average Fill Level					
Administration					
General Fund	315	314	314	-1
Operations					
General Fund	1,580	1,585	1,585	+ 5
Transportation Safety					
General Fund	671	670	670	-1
Administrative Adjudication					
Special Revenue Funds — Other	460	460	460
Compulsory Insurance					
Special Revenue Funds — Other	190	190	190
Governor's Traffic Safety Committee					
Special Revenue Funds — Federal	27	9	18	27
Clean Air					
Special Revenue Funds — Other	157	159	159	+ 2
Total	3,400	3,387	18	3,405	+ 5

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS

Fund Type	Available 1998-99	Recommended 1999-00	Change
General Fund	\$120,960,900	\$123,864,900	+ \$2,904,000
Special Revenue Funds — Federal	5,863,400	8,263,400	+ 2,400,000
Special Revenue Funds — Other	70,560,400	76,404,500	+ 5,844,100
Internal Service Funds	400,000	1,500,000	+ 1,100,000
Total	\$197,784,700	\$210,032,800	+ \$12,248,100

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS

Program	Available 1998-99	Recommended 1999-00	Change
Administration			
General Fund	\$29,098,000	\$29,185,100	+ \$87,100
Special Revenue Funds — Other	953,000	1,158,200	+ 205,200
Operations			
General Fund	82,323,100	85,158,300	+ 2,835,200
Special Revenue Funds — Other	150,000	-150,000
Internal Service Funds	400,000	1,500,000	+ 1,100,000
Transportation Safety			
General Fund	9,539,800	9,521,500	-18,300
Special Revenue Funds — Other	22,801,200	22,502,900	-298,300
Administrative Adjudication			
Special Revenue Funds — Other	25,978,600	28,760,600	+ 2,782,000
Compulsory Insurance			
Special Revenue Funds — Other	11,477,300	14,271,100	+ 2,793,800
Governor's Traffic Safety Committee			
Special Revenue Funds — Federal	5,738,400	8,263,400	+ 2,525,000
Safety Research and Development			
Special Revenue Funds — Federal	125,000	-125,000
Clean Air			
Special Revenue Funds — Other	9,200,300	9,711,700	+ 511,400
Total	\$197,784,700	\$210,032,800	+ \$12,248,100

MOTOR VEHICLES

STATE OPERATIONS — GENERAL FUND SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES 1999-00 RECOMMENDED

Program	Total Personal Service		Personal Service Regular (Annual Salaried)		Temporary Service (Nonannual Salaried)	
	Amount	Change	Amount	Change	Amount	Change
Administration	\$13,836,700	-\$42,200	\$12,822,800	-\$42,200	\$113,500
Operations	49,046,200	+ 1,421,600	48,870,100	+ 1,421,600	176,100
Transportation Safety	23,426,700	-42,100	23,090,300	-42,100	36,400
Total	<u>\$86,309,600</u>	<u>+ \$1,337,300</u>	<u>\$84,783,200</u>	<u>+ \$1,337,300</u>	<u>\$326,000</u>	<u>. . . .</u>

Program	Holiday/Overtime Pay (Annual Salaried)	
	Amount	Change
Administration	\$900,400
Operations
Transportation Safety	300,000
Total	<u>\$1,200,400</u>	<u>. . . .</u>

STATE OPERATIONS — GENERAL FUND SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED APPROPRIATIONS AND CHANGES 1999-00 RECOMMENDED

Program	Total		Supplies and Materials	
	Amount	Change	Amount	Change
Administration	\$15,348,400	+ \$129,300	\$306,400	+ \$22,600
Operations	36,112,100	+ 1,413,600	10,113,200	+ 363,100
Transportation Safety	-13,905,200	+ 23,800	910,500	+ 23,300
Total	<u>\$37,555,300</u>	<u>+ \$1,566,700</u>	<u>\$11,330,100</u>	<u>+ \$409,000</u>

Program	Travel		Contractual Services	
	Amount	Change	Amount	Change
Administration	\$119,200	\$14,695,700	+ \$106,700
Operations	25,400	25,567,900	+ 930,500
Transportation Safety	1,041,600	5,303,200	+ 500
Total	<u>\$1,186,200</u>	<u>. . . .</u>	<u>\$45,566,800</u>	<u>+ \$1,037,700</u>

Program	Equipment		Maintenance Undistributed	
	Amount	Change	Amount	Change
Administration	\$227,100
Operations	405,600	+ \$120,000
Transportation Safety	39,500	-\$21,200,000
Total	<u>\$672,200</u>	<u>+ \$120,000</u>	<u>-\$21,200,000</u>	<u>. . . .</u>

MOTOR VEHICLES

STATE OPERATIONS — OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 1999-00 RECOMMENDED

Program	Total		Personal Service	
	Amount	Change	Amount	Change
Administration	\$1,158,200	+ \$205,200
Operations	1,500,000	+ 950,000
Transportation Safety	22,502,900	-298,300	-\$65,000
Administrative Adjudication	28,760,600	+ 2,782,000	\$15,802,100	+ 672,000
Compulsory Insurance	14,271,100	+ 2,793,800	5,726,200	+ 131,100
Governor's Traffic Safety Committee	8,263,400	+ 2,525,000	411,000
Safety Research and Development	-125,000
Clean Air	9,711,700	+ 511,400	5,720,500	+ 213,200
Total	\$86,167,900	+ \$9,344,100	\$27,659,800	+ \$951,300

Program	Nonpersonal Service		Maintenance Undistributed	
	Amount	Change	Amount	Change
Administration	\$1,158,200	+ \$205,200
Operations	-150,000	\$1,500,000	+ \$1,100,000
Transportation Safety	1,302,900	-233,300	21,200,000
Administrative Adjudication	12,958,500	+ 2,110,000
Compulsory Insurance	8,544,900	+ 2,662,700
Governor's Traffic Safety Committee	202,400	7,650,000	+ 2,525,000
Safety Research and Development	-125,000
Clean Air	3,991,200	+ 298,200
Total	\$28,158,100	+ \$4,892,800	\$30,350,000	+ \$3,500,000

AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS

Fund Type	Available 1998-99	Recommended 1999-00	Change
Special Revenue Funds — Federal	\$3,978,300	\$4,978,300	+ \$1,000,000
Total	\$3,978,300	\$4,978,300	+ \$1,000,000

AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS

Program	Available 1998-99	Recommended 1999-00	Change
Governor's Traffic Safety Committee Special Revenue Funds — Federal	\$3,978,300	\$4,978,300	+ \$1,000,000
Total	\$3,978,300	\$4,978,300	+ \$1,000,000