

## General Services, Office of

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### Mission

The New York State Office of General Services (OGS) manages and leases real property; designs and builds facilities; contracts for goods, services, and technology; and delivers a wide array of support services. They provide government and nonprofit agencies with innovative solutions, integrated service, and best value in support of cost-effective operations and responsible public stewardship.

### Organization and Staffing

OGS is headed by a Commissioner who is appointed by the Governor, subject to Senate confirmation. The agency is organized into six major business units: Real Estate and Property Management Services; Design and Construction; Procurement Services; Business Services Center; Administration and Operations; and Finance and Accountability. These units are under the direction of the Commissioner's Office and act under the auspices of an Executive group that consists of the Commissioner's Office, Public Information, Legal Services, Media Services, and Internal Audit.

Under Governor Cuomo, OGS has established a number of major Enterprise Shared Services that are helping to streamline government functions. These enterprises work to increase efficiencies that result in better services and savings to taxpayers. The Business Services Center (BSC) and Procurement Services, the first two enterprises, have reached maturity and are now taking on a stronger role in State services. Others, including the Real Estate Center, the Division of Service-Disabled Veterans' Business Development (DSDVBD), Fleet Management, and Media Services continue to grow and serve an expanding number of State agencies. In addition, the agency also continues to manage the full breadth of other services at the core of the Agency's mission.

### Budget Highlights

The FY 2020 Executive Budget recommends \$1.2 billion All Funds (\$125 million General Fund; \$18 million Special Revenue Funds-Other; \$14 million Federal Funds; \$15 million Enterprise Funds; \$856 million Internal Service Funds; \$750,000 Fiduciary Funds; and \$204 million Capital Funds) reflecting an All Funds increase of \$21 million from FY 2019. The increase reflects additional funding for capital projects, primarily for aging infrastructure at the Harriman Campus and Empire State Plaza.

The Executive Budget recommends a workforce of 1,931, unchanged from FY 2019.

### Program Highlights

#### ***Executive Administration***

Provides the day-to-day management of the agency, serves State agencies by performing professional communication services, and provides legal and audit support to hosted agencies.

#### ***Real Estate Center***

Comprises three business units: The Real Property and Facilities Management Group, which is responsible for the administration and daily operations of 58 major and 118 ancillary buildings comprising over 20 million square feet and totaling over \$7 billion in assets; the Real Estate Services Group, which manages the State's lease portfolio totaling 500 leases representing 12 million square feet of office space and \$250 million in annual spend; and the State Asset and Portfolio Management Group, which coordinates real estate-related projects, maintains the statewide real estate inventory, and performs data analytics. These three groups work together to enable OGS to strategically manage and optimize the use of the State's real estate portfolio, including identifying potential cost reduction opportunities and efficiency improvements, as well as real estate management best practices and methods.

#### ***Design and Construction (D&C)***

Provides a full range of high-quality architectural, engineering, permitting, and construction management services to over 30 Executive State agencies through an interdependent model of public and private sector resources. Those services include site assessments, design/construction feasibility studies and planning, design development, bidding, contract management, construction management, and quality inspection. D&C also performs project document reviews for code compliance and permitting. In addition, D&C is uniquely responsible for statewide emergency contracting for urgent damage/system failure repairs throughout the State ranging from every day 365/24/7 response to severe weather events. D&C is committed to providing timely, efficient, responsive, and cost-effective construction projects thereby enabling those agencies to fulfill their own diverse missions on behalf of the people of New York State.

**Procurement Services**

Establishes and maintains more than 1,300 centralized contracts for commodities, technology, and services valued at approximately \$22 billion for use by State agencies and municipalities, as well as other public and some nonprofit entities. Procurement Services works to acquire commodities and services at competitive, volume discounted/reduced prices while maintaining the statutory compliance and strategic effectiveness of all procurements. Procurement Services also educates vendors and public purchasers about how to participate effectively in the State’s procurement process.

**Business Services Center (BSC)**

A shared services organization that provides standardized financial and human resources transaction processing services to the Executive agencies, with a focus on best practices, customer service, and efficiency. In the finance area, the BSC processes transactions related to accounts payable, accounts receivable, credit cards, purchasing, and employee travel and expense reimbursements. In the human resources management area, the BSC processes employee benefits, payroll, time and attendance, and personnel transactions. The BSC currently provides finance services to 65 agencies and human resources services to 53 agencies. The BSC also continues to lead efforts to enhance the State’s human resources technology systems, thereby enabling the BSC to transition the remaining Executive agencies into the BSC for human resources services and to onboard agencies for finance services as they become online users of the Statewide Financial System (SFS).

**Finance and Accountability**

Provides financial services to OGS and selected hosted agencies and has responsibility for a number of statewide initiatives. Statewide responsibilities include the centralized procurement of insurance and the provision of insurance and risk management expertise, consulting services, and commercial insurance product access; the development and administration of enterprise fleet initiatives and implementation; and administration of the State’s Service-Disabled Veteran-Owned Business (SDVOB) program.

**Administration and Operations**

Provides human resources and diversity/equal employment opportunity services to OGS and hosted agencies, along with an array of statewide support services. This group’s support responsibilities include the management of the State’s consolidated warehouse program; the provision of interagency mail and centralized printing services; the administration of the transfer of Federal and State surplus property; the coordination of cultural events; and the distribution of over \$129 million worth of food purchased by the Federal Government, including locally grown New York State produce, to approximately 3,500 recipient entities that include qualified New York State schools, child and adult care feeding programs, food banks, soup kitchens, and child summer feeding programs.

**ALL FUNDS  
APPROPRIATIONS  
(dollars)**

Category	Available FY 2019	Appropriations Recommended FY 2020	Change From FY 2019	Reappropriations Recommended FY 2020
State Operations	1,029,353,000	1,029,353,000	0	19,765,000
Capital Projects	183,000,000	204,000,000	21,000,000	689,723,000
<b>Total</b>	<b>1,212,353,000</b>	<b>1,233,353,000</b>	<b>21,000,000</b>	<b>709,488,000</b>

NYS DOB | FY 2020 Executive Budget | Agency Appropriations  
**ALL FUND TYPES**  
**PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM**  
**FILLED ANNUAL SALARIED POSITIONS**

Program	FY 2019 Estimated FTEs 03/31/19	FY 2020 Estimated FTEs 03/31/20	FTE Change
Design and Construction			
Internal Service Funds	343	343	0
Business Services Center			
General Fund	424	0	(424)
Internal Service Funds	123	547	424
Executive Direction			
General Fund	107	107	0
Internal Service Funds	49	49	0
Procurement Program			
General Fund	103	103	0
Special Revenue Funds - Other	13	13	0
Internal Service Funds	65	65	0
Real Property Management and Development			
General Fund	184	184	0
Enterprise Funds	62	62	0
Internal Service Funds	38	38	0
Capital Projects Funds - Other	420	420	0
<b>Total</b>	<b>1,931</b>	<b>1,931</b>	<b>0</b>

**STATE OPERATIONS**  
**ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE**  
**APPROPRIATIONS**  
**(dollars)**

Fund Type	Available FY 2019	Recommended FY 2020	Change
Fiduciary	750,000	750,000	0
Enterprise Funds	14,578,000	14,578,000	0
General Fund	149,645,000	125,086,000	(24,559,000)
Internal Service Funds	831,898,000	856,457,000	24,559,000
Special Revenue Funds - Federal	14,230,000	14,230,000	0
Special Revenue Funds - Other	18,252,000	18,252,000	0
<b>Total</b>	<b>1,029,353,000</b>	<b>1,029,353,000</b>	<b>0</b>
Adjustments:			
Transfer(s) From			
Gaming Commission, New York State			
Special Revenue Funds - Other	(70,000)		
Health, Department of			
Special Revenue Funds - Federal	(67,000)		
Temporary and Disability Assistance, Office of			
General Fund	(1,347,000)		
Transfer(s) To			
Employee Relations, Office of			
General Fund	256,000		

Appropriated FY 2019

1,028,125,000

**STATE OPERATIONS  
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM  
APPROPRIATIONS  
(dollars)**

Program	Available FY 2019	Recommended FY 2020	Change
<b>Business Services Center</b>			
General Fund	28,136,000	0	(28,136,000)
Internal Service Funds	21,236,000	37,795,000	16,559,000
<b>Curatorial Services Program</b>			
Fiduciary	750,000	750,000	0
<b>Design and Construction</b>			
Internal Service Funds	75,484,000	75,484,000	0
<b>Executive Direction</b>			
Enterprise Funds	1,337,000	1,337,000	0
General Fund	14,418,000	19,201,000	4,783,000
Internal Service Funds	193,958,000	193,958,000	0
Special Revenue Funds - Other	386,000	386,000	0
<b>Procurement Program</b>			
General Fund	7,873,000	9,297,000	1,424,000
Internal Service Funds	505,014,000	505,014,000	0
Special Revenue Funds - Federal	14,230,000	14,230,000	0
Special Revenue Funds - Other	5,759,000	5,759,000	0
<b>Real Property Management and Development</b>			
Enterprise Funds	13,241,000	13,241,000	0
General Fund	99,218,000	96,588,000	(2,630,000)
Internal Service Funds	36,206,000	44,206,000	8,000,000
Special Revenue Funds - Other	12,107,000	12,107,000	0
<b>Total</b>	<b>1,029,353,000</b>	<b>1,029,353,000</b>	<b>0</b>

**STATE OPERATIONS - GENERAL FUND  
SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES  
FY 2020 RECOMMENDED  
(dollars)**

Program	Total		Personal Service Regular (Annual Salaried)	
	Amount	Change	Amount	Change
Business Services Center	0	(27,139,000)	0	(26,599,000)
Executive Direction	11,926,000	4,783,000	11,776,000	4,783,000
Procurement Program	8,859,000	1,424,000	8,832,000	1,424,000
Real Property Management and Development	19,751,000	5,370,000	16,211,000	5,370,000
<b>Total</b>	<b>40,536,000</b>	<b>(15,562,000)</b>	<b>36,819,000</b>	<b>(15,022,000)</b>

Program	Temporary Service (Nonannual Salaried)		Holiday/Overtime Pay	
	Amount	Change	Amount	Change
Business Services Center	0	(40,000)	0	(500,000)
Executive Direction	50,000	0	100,000	0
Procurement Program	0	0	27,000	0
Real Property Management and Development	2,221,000	0	1,319,000	0
<b>Total</b>	<b>2,271,000</b>	<b>(40,000)</b>	<b>1,446,000</b>	<b>(500,000)</b>

**STATE OPERATIONS - GENERAL FUND  
SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED  
APPROPRIATIONS AND CHANGES  
FY 2020 RECOMMENDED  
(dollars)**

Program	Total		Supplies and Materials	
	Amount	Change	Amount	Change
Business Services Center	0	(997,000)	0	0
Executive Direction	7,275,000	0	85,000	0
Procurement Program	438,000	0	28,000	0
Real Property Management and Development	76,837,000	(8,000,000)	37,677,000	0
<b>Total</b>	<b>84,550,000</b>	<b>(8,997,000)</b>	<b>37,790,000</b>	<b>0</b>

Program	Travel		Contractual Services	
	Amount	Change	Amount	Change
Business Services Center	0	0	0	(997,000)
Executive Direction	50,000	0	7,101,000	0
Procurement Program	39,000	0	311,000	0
Real Property Management and Development	109,000	0	38,505,000	(8,000,000)
<b>Total</b>	<b>198,000</b>	<b>0</b>	<b>45,917,000</b>	<b>(8,997,000)</b>

Program	Equipment	
	Amount	Change
Executive Direction	39,000	0
Procurement Program	60,000	0
Real Property Management and Development	546,000	0
<b>Total</b>	<b>645,000</b>	<b>0</b>

NYS DOB | FY 2020 Executive Budget | Agency Appropriations  
**STATE OPERATIONS - OTHER THAN GENERAL FUND**  
**SUMMARY OF APPROPRIATIONS AND CHANGES**  
**FY 2020 RECOMMENDED**  
**(dollars)**

Program	Total		Personal Service	
	Amount	Change	Amount	Change
Business Services Center	37,795,000	16,559,000	32,795,000	24,120,000
Curatorial Services Program	750,000	0	0	0
Design and Construction	75,484,000	0	28,499,000	0
Executive Direction	195,681,000	0	4,577,000	0
Procurement Program	525,003,000	0	4,709,000	0
Real Property Management and Development	69,554,000	8,000,000	7,084,000	0
<b>Total</b>	<b>904,267,000</b>	<b>24,559,000</b>	<b>77,664,000</b>	<b>24,120,000</b>

Program	Nonpersonal Service	
	Amount	Change
Business Services Center	5,000,000	(7,561,000)
Curatorial Services Program	750,000	0
Design and Construction	46,985,000	0
Executive Direction	191,104,000	0
Procurement Program	520,294,000	0
Real Property Management and Development	62,470,000	8,000,000
<b>Total</b>	<b>826,603,000</b>	<b>439,000</b>

NYS DOB | FY2020 Executive Budget | Agency Appropriations  
**CAPITAL PROJECTS**  
**ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM**  
**APPROPRIATIONS**  
(dollars)

<b>Comprehensive Construction Program</b>	<b>Available FY 2019</b>	<b>Recommended FY 2020</b>	<b>Change</b>	<b>Reappropriations FY 2020</b>
Design and Construction Supervision				
Capital Projects Fund	11,000,000	15,000,000	4,000,000	28,529,000
Facilities Maintenance and Operations				
Capital Projects Fund	46,000,000	46,000,000	0	34,037,000
Flood Recovery				
Capital Projects Fund	15,000,000	15,000,000	0	30,000,000
Maintenance and Improvement of Real Property Facilities				
Capital Projects Fund	59,900,000	58,000,000	(1,900,000)	262,287,000
Capital Projects Fund - Advances	0	0	0	230,000
Capital Projects Fund - Authority Bonds	26,100,000	20,000,000	(6,100,000)	293,894,000
Cap Proj Fund - Office Space Optimization- (Auth Bonds)	25,000,000	50,000,000	25,000,000	30,403,000
Sustainability				
Capital Projects Fund - Authority Bonds	0	0	0	10,343,000
<b>Total</b>	<b>183,000,000</b>	<b>204,000,000</b>	<b>21,000,000</b>	<b>689,723,000</b>

Note: Most recent estimates as of 1/15/2019