## DEPARTMENT OF MOTOR VEHICLES


#### Abstract

MISSION The mission of the Department of Motor Vehicles (DMV) is to administer the motor vehicle laws, provide quality customer service, promote traffic safety, protect consumers, verify identities, issue secure documents, provide information services, protect the privacy of personal information, and collect revenues for the benefit of the people of the State.


## ORGANIZATION AND STAFFING

Under the direction of the Commissioner, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters in Albany, Long Island and New York City. The Department also operates 27 district and branch offices, which issue licenses and registrations. In addition, County Clerk offices act as DMV agents at 101 locations throughout the State.

Dedicated funds and fees, including a portion of traffic violation fines in certain localities, support approximately 99 percent of the Department's positions. The remaining 1 percent is funded with Federal grants.

## BUDGET HIGHLIGHTS

The Executive Budget recommends $\mathbf{\$ 3 5 6}$ million All Funds (\$356 million Other Funds) for the Department of Motor Vehicles. This is a decrease of $\mathbf{\$ 4}$ million All Funds ( $\$ 4$ million Other Funds) from the 2009-10 budget. This net change reflects the fully annualized value of a workforce reduction plan and overall State operations reductions, offset by increases due to collective bargaining agreements and fringe benefit rates. The Executive Budget recommendations also include an increase of $\$ 1.4$ million of Federal funds due to a projected increase in grants to the Governor's Traffic Safety Committee.

The Dedicated Highway and Bridge Trust Fund, supported primarily by revenues from motor vehicle fees and highway use and motor fuel taxes, will fund $\$ 217.8$ million, or 61 percent of DMV's budget. The balance is financed by Federal funds and special revenue funds supported by various fees and fines.

The Executive Budget recommends a staffing level of 2,809 FTEs for the Department of Motor Vehicles; a decrease of 3 from the revised 2009-10 year-end estimate of 2,812 and a decrease of 93 FTEs from the Enacted 2009-10 level of 2,902.

The Executive Budget also reflects the Governor's decision to eliminate the requirement that vehicle owners obtain new license plates upon re-registration, previously scheduled to begin April $1^{\text {st }}, 2010$.

## PROGRAM HIGHLIGHTS

## CUSTOMER SERVICE

DMV issues drivers licenses and vehicle registrations, collects more than $\$ 1.7$ billion in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for
conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 20 million customers last year.

The Department also adjudicates traffic violations at 11 locations in New York City and several other jurisdictions across the State. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

The Department continues to enhance its website to provide customers an alternative means for transacting Department business. Through the convenience of personal computers, more than two million transactions per year are processed via the DMV website. Through the Internet, customers can renew registrations and drivers licenses, order personalized and custom plates, order duplicate titles, registrations and licenses, plead and pay Traffic Violations Bureau (TVB) tickets, obtain accident reports, and if requested, post insurance proof. Customers can also check the status of plate or title orders, schedule road tests, pay certain fines, and obtain information and instructions from DMV's Right Now Web knowledge base. Businesses with secure access can order supplies of inspection stickers and post lien information.

## VEHICLE AND DRIVER SAFETY

Highway safety policies have resulted in reductions in fatalities and serious injuries on our roads. Contributing to this success have been new enforcement and educational efforts by State, local and non-profit agencies, including a statewide crackdown to stop those who drink and drive or engage in aggressive driving, initiatives to promote proper child safety seat usage and the statewide Click It or Ticket enforcement campaign, which has increased seatbelt usage to nearly 90 percent. These efforts have resulted in New York State's roadways being some of the safest in the nation.

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol or drug related driving offenses, the point insurance reduction program and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

## FIELD INVESTIGATION AND AUDIT

One of the Department's major functions is to issue credentials that establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities focus on stolen automobiles, odometer fraud, fraudulent identity and motor vehicle documents, and complaints regarding unlicensed and suspended drivers.

|  | ALL FUNDS <br> APPROPRIATIONS |
| :--- | :--- | :--- |
| (dollars) |  |

Full-Time Equivalent Positions (FTE)

| Program | $2009-10$ Estimated FTEs $03 / 31 / 10$ | $2010-11$ Estimated FTEs $03 / 31 / 11$ | FTE Change |
| :---: | :---: | :---: | :---: |
| Administrative Adjudication |  |  |  |
| Special Revenue Funds - Other | 422 | 422 | 0 |
| Clean Air |  |  |  |
| Special Revenue Funds - Other | 259 | 258 | (1) |
| Compulsory Insurance |  |  |  |
| Special Revenue Funds - Other | 200 | 188 | (12) |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 18 | 18 | 0 |
| Transportation Safety |  |  |  |
| Special Revenue Funds - Other | 2 | 3 | 1 |
| Transportation Support |  |  |  |
| Capital Projects Funds - Other | 1,911 | 1,920 | 9 |
| Total | 2,812 | 2,809 | (3) |

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

| Fund Type | Available 2009-10 | $\begin{array}{r} \text { Recommended } \\ 2010-11 \end{array}$ | Change |
| :---: | :---: | :---: | :---: |
| Special Revenue Funds - Federal | 15,860,000 | 16,390,000 | 530,000 |
| Special Revenue Funds - Other | 93,202,000 | 89,850,000 | $(3,352,000)$ |
| Internal Service Funds | 10,500,000 | 11,500,000 | 1,000,000 |
| Total | 119,562,000 | 117,740,000 | $(1,822,000)$ |

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS
(dollars)

| Program | $\begin{array}{r} \text { Available } \\ 2009-10 \\ \hline \end{array}$ | $\begin{array}{r} \text { Recommended } \\ 2010-11 \\ \hline \end{array}$ | Change |
| :---: | :---: | :---: | :---: |
| Administration |  |  |  |
| Special Revenue Funds - Other | 1,400,000 | 1,400,000 | 0 |
| Internal Service Funds | 10,500,000 | 11,500,000 | 1,000,000 |
| Administrative Adjudication |  |  |  |
| Special Revenue Funds - Other | 44,818,000 | 45,272,000 | 454,000 |
| Clean Air |  |  |  |
| Special Revenue Funds - Other | 25,488,000 | 25,595,000 | 107,000 |
| Compulsory Insurance |  |  |  |
| Special Revenue Funds - Other | 18,190,000 | 15,586,000 | $(2,604,000)$ |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 15,860,000 | 16,390,000 | 530,000 |
| Transportation Safety |  |  |  |
| Special Revenue Funds - Other | 3,306,000 | 1,997,000 | $(1,309,000)$ |
| Total | 119,562,000 | 117,740,000 | (1,822,000) |

STATE OPERATIONS - OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 2010-11 RECOMMENDED
(dollars)

| Program | Amo | Change | Persona <br> Amount | Change |
| :---: | :---: | :---: | :---: | :---: |
| Administration | 12,900,000 | 1,000,000 | 0 | 0 |
| Administrative Adjudication | 45,272,000 | 454,000 | 23,056,000 | $(444,000)$ |
| Clean Air | 25,595,000 | 107,000 | 14,645,000 | $(405,000)$ |
| Compulsory Insurance | 15,586,000 | $(2,604,000)$ | 8,996,000 | $(704,000)$ |
| Governor's Traffic Safety Committee | 16,390,000 | 530,000 | 526,000 | 0 |
| Transportation Safety | 1,997,000 | $(1,309,000)$ | 270,000 | $(5,000)$ |
| Total | 117,740,000 | $\underline{(1,822,000)}$ | 47,493,000 | (1,558,000) |
| Program | Nonpersonal Service <br> Amount Change |  | Maintenance Undistributed <br> Amount Change |  |
| Administration | 12,900,000 | 1,000,000 | 0 | 0 |
| Administrative Adjudication | 22,216,000 | 898,000 | 0 | 0 |
| Clean Air | 10,950,000 | 512,000 | 0 | 0 |
| Compulsory Insurance | 6,590,000 | $(1,900,000)$ | 0 | 0 |
| Governor's Traffic Safety Committee | 322,470 | $(15,030)$ | 15,541,530 | 545,030 |
| Transportation Safety | 1,727,000 | $(1,304,000)$ | 0 | 0 |
| Total | 54,705,470 | $\underline{(809,030)}$ | 15,541,530 | 545,030 |

AID TO LOCALITIES
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS
(dollars)

| Fund Type | $\begin{array}{r} \text { Available } \\ 2009-10 \end{array}$ | Recommended 2010-11 | Change |
| :---: | :---: | :---: | :---: |
| Special Revenue Funds - Federal | 19,540,000 | 20,410,000 | 870,000 |
| Total | 19,540,000 | 20,410,000 | 870,000 |

AID TO LOCALITIES
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS
(dollars)

| Program | $\begin{array}{r} \text { Available } \\ 2009-10 \end{array}$ | Recommended $2010-11$ | Change |
| :---: | :---: | :---: | :---: |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 19,540,000 | 20,410,000 | 870,000 |
| Total | 19,540,000 | 20,410,000 | 870,000 |

CAPITAL PROJECTS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM
APPROPRIATIONS
(dollars)

| Comprehensive Construction Program | $\begin{array}{r} \text { Available } \\ 2009-10 \end{array}$ | $\begin{array}{r} \text { Recommended } \\ 2010-11 \\ \hline \end{array}$ | Change | Reappropriations $2010-11$ |
| :---: | :---: | :---: | :---: | :---: |
| Transportation Support |  |  |  |  |
| Dedicated Highway and Bridge Trust Fund | 220,435,000 | 217,842,000 | (2,593,000) | 2,500,000 |
| Total | 220,435,000 | 217,842,000 | (2,593,000) | 2,500,000 |

