DEPARTMENT OF MOTOR VEHICLES

MISSION

The NYS Department of Motor Vehicles is a customer-oriented agency whose employees and partners work together to promote traffic safety, protect consumers, provide information services and collect revenues for the benefit of the people of this state.

ORGANIZATION AND STAFFING

Under the direction of the Commissioner, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters in Albany, Long Island and New York City. The Department also operates 28 district and branch offices, which issue licenses and registrations. In addition, County Clerk offices act as DMV agents at 101 locations throughout the State.

Dedicated funds and fees, including a portion of traffic violation fines in certain localities, support approximately 99 percent of the Department's positions. The remaining one percent is funded with Federal grants.

BUDGET HIGHLIGHTS

The Executive Budget recommends \$363.2 million All Funds (\$0 General Fund, \$363.2 million Other Funds) for the Department of Motor Vehicles. This is an increase of \$24.8 million All Funds (\$0 General Fund, \$24.8 million Other Funds) from the 2007-08 budget. This net change primarily reflects the addition of capital spending to accommodate the Western Hemisphere Travel Initiative (WHTI), funding to implement the Internet Point Insurance Reduction Program (IPIRP), and other minor increases, net of some savings in non-personal services spending. The Executive Budget recommendation includes \$32.1 million of Federal funds, a decrease of \$1.2 million from the 2007-08 budget due to a projected decrease in grants to the Governor's Traffic Safety Commission.

The Dedicated Highway and Bridge Trust Fund, supported primarily by revenues from motor vehicle fees, highway use and motor fuel taxes, will fund \$221.5 million, or 61 percent of DMV's budget. The balance is financed by Federal funds and special revenue funds supported by various fees and fines.

The Executive Budget recommends a staffing level of **2,943 FTEs** for the Department of Motor Vehicles; an increase of 114 from the 2007-08 budget. This primarily reflects increased staffing needs for implementing WHTI.

Major Budget Actions Include:

Western Hemisphere Travel Initiative: In 2008, the Federal Government's Western Hemisphere Travel Initiative (WHTI) will require all travelers to present a secure document, such as a passport or other document, or a combination of documents, that denote citizenship and identity when entering or departing the United States. DMV is planning to provide optional enhanced drivers licenses and non-driver photo identification cards to be designated by the U.S. Department of Homeland Security (DHS) as WHTI-compliant documents for land and sea travel border crossings. These enhanced documents will expedite border crossing by the inclusion of technology to facilitate scanning as well as include physical security features to guard against tampering. WHTI-complaint drivers licenses and non-driver photo identification cards will provide an efficient and convenient identification alternative to a passport or other documents for travelers to meet these

new requirements. The additional cost for a WHTI-compliant license or non-driver ID card will be \$20 per document. DMV plans to enhance customer service by hiring 110 FTE's to accommodate the additional WHTI customers, and it plans to enhance its anti-fraud initiative through the expanded use of photo comparison technology and through the purchase of additional identification authentication equipment. Costs for WHTI, including technology procurements, are projected to total \$15.9 million in SFY 2008-09; DMV estimates the collection of \$52.5 million in revenues in the program's first year of implementation, declining significantly thereafter as the initial wave of WHTI customers are processed for the optional license.

• Internet Point Insurance Reduction Program: DMV will establish a pilot program to study the use of the internet and other technologies as an effective tool in the delivery of the accident prevention course program. IPIRP will allow drivers to reduce the points on their licenses through successful completion of an Internet driver safety course. Program expenditures are projected to be \$1.4 million in SFY 2008-09 and will be supported by dedicated revenues generated from course provider and course participant fees.

PROGRAM HIGHLIGHTS

CUSTOMER SERVICE

DMV issues drivers licenses and vehicle registrations, collects more than \$1.35 billion in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 20 million customers last year.

The Department also adjudicates traffic violations at 11 locations in New York City and several other jurisdictions across the State. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

The Department continues to enhance its Internet website to provide customers an alternative means for transacting Department business. Through the convenience of personal computers, more than two million transactions per year are processed via the DMV website. Through the Internet, customers can renew registrations and drivers licenses, order personalized and custom plates, order duplicate titles, registrations and licenses, plead and pay Traffic Violations Bureau (TVB) tickets, obtain an accident report, and if requested, post insurance proof. A new project, the Internet Point Insurance Reduction Program (IPIRP), will establish a pilot program to study the use of the internet and other technologies as an effective tool in the delivery of the accident prevention course program. Customers can also check the status of their plate or title orders, schedule their road tests, pay certain fines, and obtain information and instructions from DMV's Right Now Web knowledge base. Businesses with secure access can order supplies of inspection stickers and post lien information.

VEHICLE AND DRIVER SAFETY

Highway safety policies have resulted in reductions in fatalities and serious injuries on our roads. Contributing to this success have been new enforcement and educational efforts by State, local and non-profit agencies, including a statewide crackdown to stop those who drink and drive or engage in aggressive driving, initiatives to promote proper child safety seat usage and the statewide Click It or Ticket enforcement campaign, which has increased seatbelt usage to over 83 percent. These efforts have resulted in New York State's roadways being some of the safest in the nation.

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol or drug related driving offenses, the point insurance reduction program and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

FIELD INVESTIGATION AND AUDIT

One of the Department's major functions is to issue credentials, which establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities concern stolen automobiles, odometer fraud, fraudulent identity and motor vehicle documents and complaints regarding unlicensed and suspended drivers.

ALL FUNDS APPROPRIATIONS (dollars)

Category	Available 2007-08	Appropriations Recommended 2008-09	Change	Reappropriations Recommended 2008-09
State Operations	121,430,000	124,480,000	3,050,000	31,660,000
Aid To Localities	17,240,000	17,264,000	24,000	32,240,000
Capital Projects	200,378,000	221,453,000	21,075,000	2,500,000
Total	339,048,000	363,197,000	24,149,000	66,400,000

ALL FUND TYPES PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

Program	2007-08 Estimated FTEs 03/31/08	2008-09 Estimated FTEs 03/31/09	FTE Change
Administrative Adjudication		00/01/00	1 1L Ollarige
Special Revenue Funds - Other	450	450	0
Clean Air			
Special Revenue Funds - Other	271	271	0
Compulsory Insurance			
Special Revenue Funds - Other	212	212	0
Governor's Traffic Safety Committee			
Special Revenue Funds - Federal	27	27	0
Transportation Safety			
Special Revenue Funds - Other	1	5	4
Transportation Support			
Capital Projects Funds - Other	1,868	1,978	110
Total	2,829	2,943	114

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2007-08	Recommended 2008-09	Change
Special Revenue Funds - Federal	15,960,000	14,841,000	(1,119,000)
Special Revenue Funds - Other	95,970,000	99,139,000	3,169,000
Internal Service Funds	9,500,000	10,500,000	1,000,000
Total	121,430,000	124,480,000	3,050,000
Adjustments: Transfer(s) From Special Pay Bill Special Revenue Funds - Other Appropriated 2007-08	(63,000) 121,367,000		

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2007-08	Recommended 2008-09	Change
Administration			
Special Revenue Funds - Other	4,063,000	5,000,000	937,000
Internal Service Funds	9,500,000	10,500,000	1,000,000
Administrative Adjudication			
Special Revenue Funds - Other	44,443,000	44,899,000	456,000
Clean Air			
Special Revenue Funds - Other	25,769,000	25,952,000	183,000
Compulsory Insurance			
Special Revenue Funds - Other	20,015,000	20,183,000	168,000
Governor's Traffic Safety Committee			
Special Revenue Funds - Federal	15,960,000	14,841,000	(1,119,000)
Transportation Safety	, ,	, ,	(, , , ,
Special Revenue Funds - Other	1,680,000	3,105,000	1,425,000
Total	121,430,000	124,480,000	3,050,000

STATE OPERATIONS - OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 2008-09 RECOMMENDED (dollars)

	Total		Personal Service	
Program	Amount	Change	Amount	Change
Administration	15,500,000	1,937,000	0	(43,000)
Administrative Adjudication	44,899,000	456,000	22,669,000	269,000
Clean Air	25,952,000	183,000	14,599,000	173,000
Compulsory Insurance	20,183,000	168,000	9,735,000	115,000
Governor's Traffic Safety Committee	14,841,000	(1,119,000)	504,000	8,000
Transportation Safety	3,105,000	1,425,000	446,000	326,000
Total	124,480,000	3,050,000	47,953,000	848,000

	Nonpersonal :	Service	Maintenance Undistributed	
Program	Amount	Change	Amount	Change
Administration	15,500,000	1,980,000	0	0
Administrative Adjudication	22,230,000	187,000	0	0
Clean Air	11,353,000	10,000	0	0
Compulsory Insurance	10,448,000	53,000	0	0
Governor's Traffic Safety Committee	333,000	15,400	14,004,000	(1,142,400)
Transportation Safety	2,659,000	1,099,000	0	0
Total	62,523,000	3,344,400	14,004,000	(1,142,400)

AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2007-08	Recommended 2008-09	Change
Special Revenue Funds - Federal	17,240,000	17,264,000	24,000
Total	17,240,000	17,264,000	24,000

AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2007-08	Recommended 2008-09	Change
Governor's Traffic Safety Committee			
Special Revenue Funds - Federal	17,240,000	17,264,000	24,000
Total	17,240,000	17,264,000	24,000

CAPITAL PROJECTS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Comprehensive Construction Program	Available 2007-08	Recommended 2008-09	Change	Reappropriations 2008-09
Transportation Support				
Dedicated Highway and Bridge Trust Fund	200,378,000	221,453,000	21,075,000	2,500,000
Total	200,378,000	221,453,000	21,075,000	2,500,000