### INSURANCE DEPARTMENT

### **MISSION**

The Insurance Department, which was established in 1860, is charged with regulating the insurance industry and with balancing the interests of insurance consumers, companies and producers. Specific statutory responsibilities include: approving the formation, consolidation or merger of insurance organizations and all new insurance products, monitoring the financial stability of insurers, overseeing the testing and licensing of agents, adjusters, consultants and insurance intermediaries and disciplining licensees who violate the Insurance Law or regulations.

### ORGANIZATION AND STAFFING

The Insurance Department is headed by a Superintendent who is appointed by the Governor. The Department maintains offices in Albany and New York City and local offices in Mineola, Rochester, Syracuse, Oneonta and Buffalo. The Department's activities are carried out through three programs: Administration, Regulation and Consumer Services, with a 2005-06 workforce of 918 positions.

### FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The Insurance Department is funded by assessments on New York State based insurance carriers and by agent examination fees. These monies fully support the operations of the Department as well as insurance-related operations in other agencies.

The Executive Budget recommends \$179.8 million in assessment revenue to fund the Department's current activities including the Insurance Disaster Preparedness Unit to help New York and the insurance industry respond to potential natural, financial and terrorist disasters. The industry assessments will provide \$21 million to the Department of State for costs associated with fire prevention efforts and enforcement of state building code regulations, \$31 million to the Department of Health for costs associated with the Center for Community Health and the implementation of the new "forge-proof" prescription program, and \$5 million to the Law Department for implementation of Executive Order 109 that appointed the Attorney General as a Special Prosecutor to combat no-fault auto insurance fraud.

The Executive Budget also includes \$4 million for the expansion of the Traffic and Criminal Software (TraCS) project which uses computer technology in State Police patrol cars to produce electronic tickets and accident reports. In addition, \$3 million for the Department of Law is recommended to support joint investigations related to broker/insurer compensation and pricing practices.

### PROGRAM HIGHLIGHTS

The Department ensures that insurance companies meet statutory requirements regarding their finances and corporate conduct by monitoring the financial condition of companies and conducting periodic field examinations of insurers. It strives for the fair treatment of policyholders, claimants and the public through the regulation of company claim payments and sales practices, responses to consumer complaints, and the timely review of insurance company denials of coverage.

The Department promotes high standards of ethical conduct and technical knowledge through oversight of testing, pre-licensing and continuing education of insurers and agents. It maintains a registry of all licensees, collects fees and imposes fines related to the revocation of licenses and irregular activities.

The September 11 attacks on the World Trade Center demonstrated the important role New York's insurance industry has in maintaining economic stability during times of tragedy. To ensure that the industry's ability to perform that role is strengthened, the Department

established an Insurance Disaster Preparedness Unit to coordinate industry efforts to prevent and respond to natural, financial and terrorist disasters. Through this unit, the Department works with industry representatives to develop disaster preparedness and business continuity plans, fight money laundering activities and enhance fraud detection capabilities.

Reflecting the dynamic and changing environment confronting the insurance industry, the Department has streamlined its regulatory and licensing process. In fact, since 1994 the Department has reformed or rescinded over half its regulations and eased the process by which companies are licensed and new insurance products approved. The Department continues to work closely with the Banking Department to assist Holocaust victims and their families to identify and recover assets from foreign financial institutions.

The Department also oversees and coordinates the State's Healthy New York Program that provides qualified small businesses and low-income families and individuals with access to affordable health insurance.

### ALL FUNDS APPROPRIATIONS (dollars)

Category	Available 2004-05	Appropriations Recommended 2005-06	Change	Reappropriations Recommended 2005-06
State Operations	165,266,500	179,819,000	14,552,500	0
Aid To Localities	0	0	0	0
Capital Projects	0	0	0	0
Total	165,266,500	179,819,000	14,552,500	0

## ALL FUND TYPES PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

#### **Full-Time Equivalent Positions (FTE)**

Program	2004-05 Estimated FTEs 03/31/05	2005-06 Estimated FTEs 03/31/06	FTE Change
Administration			
Special Revenue Funds - Other	127	124	(3)
Consumer Services			
Special Revenue Funds - Other	161	159	(2)
Regulation			
Special Revenue Funds - Other	620	635	15
Total	908	918	10

## STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2004-05	Recommended 2005-06	Change
Special Revenue Funds - Other	165,266,500	179,819,000	14,552,500
Total	165,266,500	179,819,000	14,552,500
Adjustments: Transfer(s) From Special Pay Bill Special Revenue Funds - Other Appropriated 2004-05	(4,444,000) 160,822,500		

# STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2004-05	Recommended 2005-06	Change
Administration			
Special Revenue Funds - Other	12,789,700	13,139,000	349,300
Consumer Services			
Special Revenue Funds - Other	11,710,300	12,212,000	501,700
Regulation			
Special Revenue Funds - Other	140,766,500	154,468,000	13,701,500
Total	165,266,500	179,819,000	14,552,500

### STATE OPERATIONS - OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 2005-06 RECOMMENDED (dollars)

	Total		Personal Service		
Program	Amount	Change	Amount	Change	
Administration	13,139,000	349,300	8,084,000	(63,600)	
Consumer Services	12,212,000	501,700	7,839,000	163,400	
Regulation	154,468,000	13,701,500	46,286,000	938,000	
Total	179,819,000	14,552,500	62,209,000	1,037,800	

	Nonpersonal :	Service	Maintenance Undistributed	
Program	Amount	Change	Amount	Change
Administration	5,055,000	412,900	0	0
Consumer Services	4,373,000	338,300	0	0
Regulation	43,390,000	4,954,300	64,792,000	7,809,200
Total	52,818,000	5,705,500	64,792,000	7,809,200