OFFICE FOR TECHNOLOGY

MISSION

The Office for Technology, formerly the Governor's Task Force on Information Resource Management, was statutorily created in 1997. The Office has evolved from planning and coordinating the State's investment in information technology to a policy-oriented organization with added operational responsibilities. In consultation with an Advisory Council for Technology consisting of representatives of State agencies and the Legislature, the Office works to accomplish three objectives: achieving financial efficiencies; improving communication between State and local agencies; and making it easier for citizens and the private sector to do business with New York.

ORGANIZATION AND STAFFING

The Office is located in Albany. It is supported with State tax dollars from the General Fund and payments from other State agencies.

FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The 2002-03 General Fund recommendation of $51 million supports ongoing agency activities. Major recommendations include:

- A $10 million General Fund appropriation for the on-going renovation of space to house the Data Center, including a secure command center to monitor traffic over the network and to identify attempts to inappropriately access State information systems.
- A $98 million Internal Service Fund appropriation for operation of the consolidated State Data Center. This fund will support positions previously transferred from State agencies, the cost of operating the Center's computers and providing the computing services authorized by agencies.
- A $29.9 million Internal Service Fund appropriation for the New York Intranet (NYeNet), a modern telecommunications system that will be supported with fees charged to State and local users.
- A $35 million Internal Service Fund appropriation to support the Human Services Network, a statewide data communication system that connects the State's human services agencies with local social services offices and voluntary provider organizations.

Continuation of a $19 million Internal Service Fund appropriation is also recommended for the Office for Technology to coordinate the development of computer systems that will be used by various agencies and statewide enterprise agreements.

PROGRAM HIGHLIGHTS

Since its inception as a Task Force in 1996, the Office has been actively involved in designing and implementing statewide policies and practices to govern the management of information technologies. One of the early products of the Office was an agenda created to guide the State's technology activities. This strategic plan, first released in 1996 and updated in 2001, identified five priorities: the need for statewide policies and direction to guide the State's technology efforts; greater coordination and sharing of information among agencies involved in projects having multi-agency implications; reducing duplication of efforts by encouraging data sharing; coordinating technology purchases; and creating a statewide "intranet" to link State and local agencies.

A wide variety of activities are underway to implement this agenda. Improved management of the State's Geographic Information Systems (GIS) has been one of the Office's most successful initiatives. GIS has been an essential part of the World Trade Center response and recovery effort, providing critical information through high-resolution

orthoimagery to State, Federal and City response teams. The Office also offers training to GIS users. It has expanded the GIS data-sharing cooperative to include 360 government, academic and not-for-profit members, while increasing to over 1 million the number of data sets available to its members.

Under the auspices of the Office, several interagency work groups are developing or have developed other technology-related productivity initiatives that involve such topics as project management tools, electronic bidding and procurement, standards for the acquisition and application of basic technology infrastructure and security measures and information technology workforce issues.

The Office for Technology has taken important steps to improve the State's management of technology services, such as the consolidation of 19 separate data centers into a single operation. The consolidation has resulted in stronger management of the State's data centers, as demonstrated by greater coordination of purchases of sophisticated equipment.

Another priority is the operation of the statewide telecommunications network, known as the NYeNet, that provides State and local governments with more reliable data, voice and video communications. The NYeNet offers a new framework for conducting governmental business using Internet technology. This network has greater capacity to transmit data, provide local entities and citizens with easier access to State government and facilitate increased interagency cooperation and data-sharing.

The Office for Technology is responsible for managing the State's transition to e-government and the Governor's vision of "a government without walls." Governor Pataki has directed the Office to work closely with agencies to transform the way government provides services to its citizens, eventually giving New Yorkers online access to virtually all critical government services, 24 hours a day, 7 days a week. In less than 2 years, over 200 government services and transactions have been made available on the Internet to citizens and businesses.

ALL FUNDS
APPROPRIATIONS
(dollars)

Category	Available 2001-02	Appropriations Recommended 2002-03	Change	Reappropriations Recommended 2002-03
State Operations	219,867,600	232,900,000	13,032,400	0
Aid To Localities	0	0	0	0
Capital Projects	0	0	0	0
Total	219,867,600	232,900,000	13,032,400	0

ALL FUND TYPES
PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM
FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

Program	2001-02 Estimated FTEs 03/31/02	2002-03 Estimated FTEs 03/31/03	FTE Change
Technology			
General Fund	142	142	0
Internal Service Funds	495	495	0
Total	637	637	0

TECHNOLOGY

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE
APPROPRIATIONS
(dollars)

Fund Type	Available 2001-02	Recommended 2002-03	Change
General Fund	55,883,000	51,000,000	(4,883,000)
Internal Service Funds	163,984,600	181,900,000	17,915,400
Total	219,867,600	232,900,000	13,032,400

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM
APPROPRIATIONS
(dollars)

Program	Available 2001-02	Recommended 2002-03	Change
Technology			
General Fund	55,883,000	51,000,000	(4,883,000)
Internal Service Funds	163,984,600	181,900,000	17,915,400
Total	219,867,600	232,900,000	13,032,400

STATE OPERATIONS - GENERAL FUND
SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES
2002-03 RECOMMENDED
(dollars)

Program	Total Amount	Change	Personal Service Regular (Annual Salaried) Amount	Change
Technology	9,000,000	200,000	8,822,500	27,700
Total	9,000,000	200,000	8,822,500	27,700

Program	Holiday/Overtime Pay (Annual Salaried) Amount	Change
Technology	177,500	172,300
Total	177,500	172,300

STATE OPERATIONS - GENERAL FUND
SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED
APPROPRIATIONS AND CHANGES
2002-03 RECOMMENDED
(dollars)

Program	Total Amount	Change	Supplies and Materials Amount	Change
Technology	42,000,000	(5,083,000)	230,000	90,000
Total	42,000,000	(5,083,000)	230,000	90,000

Program	Travel Amount	Change	Contractual Services Amount	Change
Technology	362,000	132,000	30,958,000	(4,305,000)
Total	362,000	132,000	30,958,000	(4,305,000)

Program	Equipment Amount	Change	Maintenance Undistributed Amount	Change
Technology	450,000	300,000	10,000,000	(1,300,000)
Total	450,000	300,000	10,000,000	(1,300,000)

TECHNOLOGY

STATE OPERATIONS - OTHER THAN GENERAL FUND
SUMMARY OF APPROPRIATIONS AND CHANGES
2002-03 RECOMMENDED
(dollars)

Program	Total Amount	Change	Maintenance Undistributed Amount	Change
Technology	181,900,000	17,915,400	181,900,000	17,915,400
Total	181,900,000	17,915,400	181,900,000	17,915,400