## DEPARTMENT OF MOTOR VEHICLES


#### Abstract

MISSION The Department of Motor Vehicles (DMV) administers the State's motor vehicle laws, provides quality customer service, promotes traffic safety, protects consumers, verifies identities, issues secure documents, provides information services, protects the privacy of personal information, and collects revenues for the benefit of the people of the State.


## ORGANIZATION AND STAFFING

Under the direction of the Commissioner, who is appointed by the Governor subject to confirmation by the Senate, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters, in Albany, Long Island and New York City. The Department also operates 27 district and branch offices, which issue licenses and registrations. In addition, County Clerk offices act as DMV agents at 102 locations throughout the State.

Dedicated funds and fees, including a portion of traffic violation fines in certain localities, support approximately 99 percent of the Department's positions. The remaining 1 percent is funded with Federal grants.

## BUDGET HIGHLIGHTS

The Executive Budget recommends $\mathbf{\$ 3 4 3}$ million All Funds for the Department of Motor Vehicles, a decrease of $\mathbf{\$ 1 3}$ million ( $\mathbf{- 3 . 7}$ percent) All Funds from the 2010-11 budget. The Department will achieve this reduction by realizing the full-year value of personnel reductions completed in 2010-11 and by generating savings from agency redesign and efficiency improvements. The Executive Budget recommendations include an increase of $\$ 1.2$ million in Federal funds due to a projected increase in grants to the Governor's Traffic Safety Committee.

The Dedicated Highway and Bridge Trust Fund, supported primarily by revenues from motor vehicle fees and highway use and motor fuel taxes, will supply $\$ 201$ million, or 59 percent of DMV's budget. The balance is provided by Federal funds and special revenue funds supported by various fees and fines.

The Executive Budget reduces the agency's operations expenses in the Dedicated Highway and Bridge Trust Fund by 10 percent. These savings are intended to be achieved through administrative efficiencies in non-personal service and negotiated workforce savings that minimize layoffs to the extent possible.

## PROGRAM HIGHLIGHTS

## CUSTOMER SERVICE

DMV issues drivers licenses and vehicle registrations, collects more than $\$ 1.9$ billion in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 20 million customers last year.

The Department also adjudicates traffic violations at 11 locations in New York City and several other jurisdictions across the State. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

The Department continues to enhance its website to provide customers an alternative means for transacting Department business. Through the convenience of personal computers, 3.26 million transactions were processed via the DMV website in 2009-10, more than double the 1.24 million in 2004-05. Through the Internet, customers can renew registrations and drivers licenses, order personalized and custom plates, order duplicate titles, registrations and licenses, plead and pay Traffic Violations Bureau (TVB) tickets, obtain accident reports, and if requested, post insurance proof. Customers can also check the status of plate or title orders, schedule road tests, pay certain fines, and obtain information and instructions from DMV's Right Now Web knowledge base. Businesses with secure access can order supplies of inspection stickers and post lien information.

## VEHICLE AND DRIVER SAFETY

Highway safety policies have resulted in reductions in fatalities and serious injuries on our roads. Contributing to this success have been new enforcement and educational efforts by State, local and non-profit agencies, including a statewide crackdown to stop those who drink and drive or engage in aggressive driving, initiatives to promote proper child safety seat usage and the statewide Click It or Ticket enforcement campaign, which has increased seatbelt usage to nearly 90 percent. These efforts have resulted in New York State's roadways being some of the safest in the nation.

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol- or drug-related driving offenses, the point insurance reduction program and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

## FIELD INVESTIGATION AND AUDIT

One of the Department's major functions is to issue credentials that establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities focus on stolen automobiles, odometer fraud, fraudulent identity and motor vehicle documents, and complaints regarding unlicensed and suspended drivers.

| ALL FUNDS APPROPRIATIONS (dollars) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Category | $\begin{array}{r} \text { Available } \\ 2010-11 \\ \hline \end{array}$ | Appropriations Recommended 2011-12 | Change | Reappropriations Recommended 2011-12 |
| State Operations | 118,368,000 | 121,312,000 | 2,944,000 | 54,450,000 |
| Aid To Localities | 20,410,000 | 20,620,000 | 210,000 | 46,510,000 |
| Capital Projects | 217,842,000 | 201,137,000 | $(16,705,000)$ | 2,500,000 |
| Total | 356,620,000 | 343,069,000 | $(13,551,000)$ | 103,460,000 |

## ALL FUND TYPES <br> PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

| Program | $2010-11$ Estimated FTEs $03 / 31 / 11$ | $2011-12$ Estimated FTEs $03 / 31 / 12$ | FTE Change |
| :---: | :---: | :---: | :---: |
| Administrative Adjudication |  |  |  |
| Special Revenue Funds - Other | 373 | 373 | 0 |
| Clean Air |  |  |  |
| Special Revenue Funds - Other | 231 | 231 | 0 |
| Compulsory Insurance |  |  |  |
| Special Revenue Funds - Other | 189 | 189 | 0 |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 16 | 16 | 0 |
| Transportation Safety |  |  |  |
| Special Revenue Funds - Other | 3 | 3 | 0 |
| Transportation Support |  |  |  |
| Capital Projects Funds - Other | 1,660 | 1,660 | 0 |
| Total | 2,472 | 2,472 | 0 |

The above table does not reflect layoffs that may be necessary in the absence of negotiated workforce savings.

STATE OPERATIONS

## ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS <br> (dollars)

| Fund Type | $\begin{array}{r} \text { Available } \\ 2010-11 \\ \hline \end{array}$ | $\begin{array}{r} \text { Recommended } \\ 2011-12 \\ \hline \end{array}$ | Change |
| :---: | :---: | :---: | :---: |
| Special Revenue Funds - Federal | 16,390,000 | 17,381,000 | 991,000 |
| Special Revenue Funds - Other | 90,478,000 | 90,431,000 | $(47,000)$ |
| Internal Service Funds | 11,500,000 | 13,500,000 | 2,000,000 |
| Total | 118,368,000 | 121,312,000 | 2,944,000 |

Adjustments:
Transfer(s) From
Special Pay Bill
Special Revenue Funds - Other
$(47,000)$
Appropriated 2010-11
118,321,000

## STATE OPERATIONS <br> ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS <br> (dollars)

| Program | $\begin{array}{r} \text { Available } \\ 2010-11 \\ \hline \end{array}$ | $\begin{array}{r} \text { Recommended } \\ 2011-12 \\ \hline \end{array}$ | Change |
| :---: | :---: | :---: | :---: |
| Administration |  |  |  |
| Special Revenue Funds - Other | 1,447,000 | 1,400,000 | $(47,000)$ |
| Internal Service Funds | 11,500,000 | 13,500,000 | 2,000,000 |
| Administrative Adjudication |  |  |  |
| Special Revenue Funds - Other | 45,272,000 | 45,272,000 | 0 |
| Clean Air |  |  |  |
| Special Revenue Funds - Other | 25,595,000 | 25,595,000 | 0 |
| Compulsory Insurance |  |  |  |
| Special Revenue Funds - Other | 16,167,000 | 16,167,000 | 0 |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 16,390,000 | 17,381,000 | 991,000 |
| Transportation Safety |  |  |  |
| Special Revenue Funds - Other | 1,997,000 | 1,997,000 | 0 |
| Total | 118,368,000 | 121,312,000 | 2,944,000 |


| Program | Amount | Change | Persona Amount | Change |
| :---: | :---: | :---: | :---: | :---: |
| Administration | 14,900,000 | 1,953,000 | 0 | $(31,000)$ |
| Administrative Adjudication | 45,272,000 | 0 | 23,056,000 | 0 |
| Clean Air | 25,595,000 | 0 | 14,645,000 | 0 |
| Compulsory Insurance | 16,167,000 | 0 | 9,380,000 | 0 |
| Governor's Traffic Safety Committee | 17,381,000 | 991,000 | 526,000 | 0 |
| Transportation Safety | 1,997,000 | 0 | 270,000 | 0 |
| Total | 121,312,000 | 2,944,000 | 47,877,000 | $(31,000)$ |
|  | Nonpersonal Service |  | Maintenance Undistributed |  |
| Program | Amount | Change | Amount | Change |
| Administration | 14,900,000 | 1,984,000 | 0 | 0 |
| Administrative Adjudication | 22,216,000 | 0 | 0 | 0 |
| Clean Air | 10,950,000 | 0 | 0 | 0 |
| Compulsory Insurance | 6,787,000 | 0 | 0 | 0 |
| Governor's Traffic Safety Committee | 315,100 | $(7,370)$ | 16,539,900 | 998,370 |
| Transportation Safety | 1,727,000 | 0 | - | 0 |
| Total | 56,895,100 | 1,976,630 | 16,539,900 | 998,370 |

## AID TO LOCALITIES

ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS
(dollars)

| Fund Type | Available 2010-11 | Recommended 2011-12 | Change |
| :---: | :---: | :---: | :---: |
| Special Revenue Funds - Federal | 20,410,000 | 20,620,000 | 210,000 |
| Total | 20,410,000 | 20,620,000 | 210,000 |

## AID TO LOCALITIES

ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS
(dollars)

| Program | Available 2010-11 | Recommended 2011-12 | Change |
| :---: | :---: | :---: | :---: |
| Governor's Traffic Safety Committee |  |  |  |
| Special Revenue Funds - Federal | 20,410,000 | 20,620,000 | 210,000 |
| Total | 20,410,000 | 20,620,000 | 210,000 |

CAPITAL PROJECTS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS
(dollars)

| Comprehensive Construction Program | Available 2010-11 | $\begin{array}{r} \text { Recommended } \\ 2011-12 \end{array}$ | Change | Reappropriations 2011-12 |
| :---: | :---: | :---: | :---: | :---: |
| Transportation Support |  |  |  |  |
| Dedicated Highway and Bridge Trust Fund | 217,842,000 | 201,137,000 | $(16,705,000)$ | 2,500,000 |
| Total | 217,842,000 | 201,137,000 | $(16,705,000)$ | 2,500,000 |

